

Teaching practice The practice is a teaching practice and occasionally trainee GPs or Foundation Doctors may, as part of their training, be required to sit in with

their trainer GP professionals during the initial stages of or other health their training.

You will always be asked if you consent to this prior to your consultation. If you do not consent, the trainee s will not sit in on your consultation. After an initial period all the trainees (who are qualified doctors) will see patients on their own. All of these doctors are supervised by their trainers during their time at the practice.

How to register at the practice The quickest way to register at the practice is to use the practice website. You must live within the practice area which is shown on the website. If you are unable to use the website, please contact the practice for information about how to register.

Patients’ rights and responsibilities

When registering, you have a right to express a preference to be seen by a particular GP. This will be recorded on our clinical system and, where possible, you will be allocated appointments with that clinician. All patients will be assigned an accountable GP.

You will also be offered a health check when you join the practice for the first time (see the practice website for a full list of your rights and responsibilities).

Services we provide along with routine appointments, the practice offers the following services:

- **Family planning** – Our practice nurse will be able to offer you family planning advice.
- **Immunisations** – The nursing team administers vaccines for both adult and child immunisations. We offer appointments to suit the patient subject to availability.
- **Minor surgery** – Your GP will advise on minor surgery that is offered.
- **Cervical smear testing** – For women / people aged 25 – 65. These tests are undertaken by the nursing team.
 - **Chronic disease management** – We hold a range of clinics to help our patients to manage their long-term medical problems including asthma, diabetes, hypertension, kidney disease and heart disease.
- **Other services** – Health checks for adult patients aged 16 to 74 years and 75 years and over are also available especially for those who have not seen a clinician at this practice. Details are available from reception and on the practice website.

We also offer the following clinics and checks: antenatal, baby, post-natal, smoking cessation. We can refer locally for counselling on drug and alcohol addiction.

From time to time, other services may be available such as raising awareness of a particular disease or condition. We will advertise this information on our website and within the practice.

Opening hours

Mon–Friday	8:00 am	6:30 pm
Saturday	closed	closed

Sunday	closed	closed
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Improved access/Extended hours

We offer some out of hours appointments please ask for details.

Our local GP federation also offers appointments out of hours and at weekends please ask or details.

Are you using the right service?

<p>SELF-CARE</p> <p>What's in your medicine cabinet?</p> <p>Visit NHS choices at www.nhs.uk</p> <p>Minor cuts and grazes, bruises or sprains, coughs and colds, diarrhoea and vomiting</p>	<p>PHARMACY</p> <p>Feeling unwell and unsure what medication is right</p> <p>Need advice or help on medicines</p> <p>To help you self-care</p>	<p>NHS 111 (24/7)</p> <p>Still unsure and want more advice then dial 111</p> <p>It's urgent but not an emergency</p> <p>NHS 111 is available 24 hours a day</p>
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<p>GP ADVICE</p> <p>Self-care not working or persistent symptoms</p> <p>Chronic pain</p> <p>Long term conditions such as asthma or diabetes</p>	<p>WALK IN CENTRE</p> <p>Minor injury or illness</p> <p>Symptoms not getting better and you cannot see your GP</p>	<p>A&E or 999</p> <p>Emergencies only</p> <p>Severe bleeding</p> <p>Choking</p> <p>Breathing difficulties</p> <p>Chest pain</p> <p>Stroke</p>
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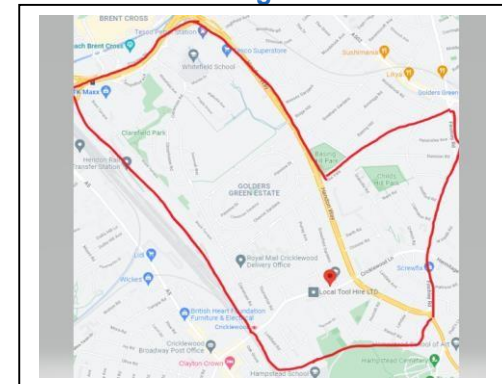
Providing NHS services

Greenfield Medical Centre
Patient Information Leaflet

[Greenfield Medical Centre is a partnership providing NHS Services under an NHS England General] Medical Services Contract.

143 -145 Cricklewood Lane
Telephone No.0208450 5454
Email address:greenfieldmc@nhs.net
Website: www.greenfieldmc.co.uk

GP services are provided to the following areas:



Further information can be sought from www.nhs.uk

The practice team

Partners :- Dr Antonia Briffa – MBBS DRCOG MRCGP

Dr Hilary Dunseath - MBBS MRCGP

Jacqui Tonge Managing Partner (non clinical)

Salaried GPs

Dr Emma Shall – MA MBBS MRCGP DRCOG

Dr Miriam Kahan – MBBS BSC MRCGP

DR Saloni Kapoor – BSC (Hons) MBBS MRCGP DIPIBLM BSLM

Nursing Staff

Yvonne Kirya – Nursing Associate

Practice Nurse – Vacant

Practice Pharmacist

Sabbir Ahmed

Practice Paramedic

Vacant

Other Healthcare Professionals

The practice has access to FCP/ Health & Wellbeing Coach/ Social Prescribers/Dietician through our membership of South West Barnet Primary Care Network.

The network is a group of 8 local practices that work together to support the health needs of our local population.

Please see details of our reception and administrative staff on our website.

Appointments and accessing practice services

To make an appointment to see your GP or any member of our healthcare staff or to access any other of our practice services, please contact the surgery by telephone 0208 450 5454 or visit the practice website and access the “Patches” on line [consultation tool.

The practice website contains all the relevant practice information that you are likely to require. It is the quickest way to access the services you may need.

Threats of violence or abuse of our staff

Our staff work hard to provide you with the best possible service. Please treat them with the courtesy and respect they deserve. We operate a zero-tolerance policy and may refuse to provide services to individuals or those accompanying individuals who are violent, threaten violence, commit or threaten to commit a criminal offence

Patient Participation Group

We have an active Patient Participation Group (PPG), ensuring that our patients are involved in decisions about the services provided by the practice.

Further information about our PPG is available online at www.greenfieldmc.co.uk

Patient data All clinical and administrative staff have an ethical as well as a legal duty to protect patient information from unauthorised disclosure and in accordance with UK GDPR.

The patient privacy notice is available on the practice website.

NHS England Contact

Greenfield Medical Centre provides NHS services on behalf of NHS England, PO Box 16738, Redditch, B97 9PT.

Telephone: 0300 311 2233

Email: england.contactus@nhs.net

This leaflet was produced from the Patient Information Leaflet Policy dated 02.12.2021

Prescriptions/repeat prescriptions

Your GP will initiate any prescription that they determine you require. Repeat prescriptions can be ordered in the following ways:

- In person – By ticking the required medications on your prescription and placing it in the dedicated box, located main reception area

- Online – Please log in and order via our website www.greenfieldmc.co.uk
- By email to greenfieldmc@nhs.net
- **Please allow 48 hours for collection (excluding weekends and bank holidays) when ordering repeat prescriptions. PLEASE NOTE WE DO NOT TAKE PRESCRIPTIONS OVER THE PHONE.**

111 or accessing via www.nhs.uk

Comments, suggestions and complaints

If you would like more information about any of the services we provide, please ask a member of staff, telephone or log into the practice website. Details are shown on the front of this leaflet.

Our aim is to give the highest possible standard of service. We would like you to tell us what you think about the service we

Home visits

Home visits are at the discretion of the GPs and are usually for those patients who are housebound or have significant health issues. Should you require a home visit, please contact reception]. A clinician will then telephone you to discuss your request.

Home visits are usually carried out between 12.30 & 2pm Monday to Friday.

When we are closed

When the practice is closed, if you urgently need medical help or advice and it is life threatening, dial 999. If it is not lifethreatening, contact NHS 111 by calling